

**The University of Alabama System**  
**Communication Policy FAQ's**  
**November 2007**

**1. Is the policy mandatory or optional? What if I change my mind?**

The policy is optional. Eligible employees may still elect to receive an employer provided device. If you change your mind, you will be responsible for any contract termination fees your carrier may charge.

**2. How much will I receive as an allowance?**

The monthly allowance is \$60 for regular cell phones. The monthly allowance for cell phones/PDA's with wireless e-mail service is \$110. Plans above the minimum may be justified based on historical data.

**3. How often will the dollar amount of the allowance be evaluated?**

The amount of the allowance will be evaluated annually.

**4. Will I be reimbursed for my new device?**

Yes, you will be reimbursed for 80% of the cost of the device. You will have the option of purchasing a new device every 12 months.

**5. Will I submit reimbursement requests for work-related calls?**

No, the monthly allowance is provided to cover these costs.

**6. What devices are recommended?**

Verizon: Treo 700p, Treo 700w, any Blackberry model

AT&T: Samsung Blackjack, Treo 750, any Blackberry model, iPhone

Sprint: Treo 755p, Treo 700wx, any Blackberry model

T-Mobile: any Blackberry model

**7. Can I keep the device I am currently using?**

Yes, however it will only work on the Verizon network.

**8. Can I keep my current phone number?**

Yes, you can maintain your current phone number and have it ported to your new carrier.

**9. Will I have the same functionality?**

This will vary depending on the carrier and device you choose. Unless you continue to use a device that will run the Goodlink software or a Blackberry device, you should expect some differences in the level of accessibility to your data. Currently, Goodlink will only run on the Treo and Samsung models listed above.

**10. Who will provide support for my device?**

Kim will provide support for problems sending and receiving data if using a recommended device. For billing problems you will have to contact your carrier.

**11. What happens if my device stops working?**

Kim will help you and if the device is broken, you will have to contact your carrier for assistance with repair or replacement of the device.

**12. Where do I start?**

- a. Decide if you will keep your current device or purchase a new one. (If you want to keep your existing device and/or phone number, you will need to get a form from Kim.)
- b. Decide which carrier you will use.
- c. Select your device.
- d. After you have established your service, Kim will work with you to setup the data function if you have purchased a recommended data device.